

Parent Code of Conduct

At Little Leigh Primary School we are very fortunate to have outstanding relationships with our parents. Our parents recognise that educating children is a process that involves a partnership between parents, class teachers and the school community. As part of that partnership our parents understand the importance of a good working relationship in order to equip children with the necessary skills for adulthood. For these reasons we continue to welcome and encourage parents and carers to participate fully in the life of our school. We expect everybody to behave courteously to each other and set a good example to the children. Inevitably there are occasions where parents may be unhappy or upset about something that may have occurred in school, and want to discuss it. In most cases, complainants are helpful, polite and patient, and they give us time to sort out whatever has happened so that everyone involved is listened to and the problem is resolved.

However, the behaviour of a minority of complainants can make investigating and resolving a complaint difficult, or they may behave in a way that is unacceptable or inappropriate.

The purpose of this notice is to provide a reminder to all parents, carers and visitors to our school about their expected conduct. This is so we can continue to enable children to flourish, progress and achieve in a calm atmosphere of mutual understanding.

Respect and concern for others and their rights:

- Understand that both teachers and parents need to work together for the benefit of their children.
- Approach the school to resolve any issues of concern and to discuss and clarify specific events in order to bring about a positive solution.
- Demonstrate that all members of the school community should be treated with respect and therefore set a good example in their own speech and behaviour.
- Seek to clarify a child's version of events with the school's view in order to bring about a peaceful solution to any issue.
- Respecting the school environment and returning equipment that has been borrowed.
- Delivering and collecting children in an orderly manner not entering the building without first making an appointment via the school office.

In order to support a peaceful and safe school environment the school cannot tolerate parents, carers and visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, office or any other area of the school grounds.
- Using loud/or offensive language or displaying temper towards any member of the school community.
- Sending abusive or threatening e-mails or text/voicemail/phone messages or other written communications.
- Defamation of the school or staff character on Facebook or other social networking sites.
- The use of physical aggression towards another adult or child. This includes physical punishment against your own child on school premises.
- Approaching someone else's child in order to discuss or chastise them because of their actions towards your own child.

Should any of the above behaviour occur on school premises, the school will take necessary and reasonable action. We trust that parents and carers will help in implementing this code of conduct and we thank you for your continuing support.